



**SOUTH FIRE DISTRICT  
BOARD OF FIRE COMMISSIONERS  
445 Randolph Road  
Middletown, CT 06457**

April 8, 2020

To All South Fire District Residents,

It is my hope this letter finds you well.

The South Fire District staff has been working in conjunction with many agencies as we closely monitor and respond to COVID-19. Chief Howley, Deputy Chief Trzaski, and Local 3918 President/Captain Nick Fischer have collaborated to implement modified fire department protocols during this pandemic. The protocols being followed are recommended by the CDC, the State of CT Department of Public Health– Infectious Diseases Section, Middlesex Health Medical Control, and the Middletown Health Department. Fire department procedures are also being implemented in an effort to reserve emergency medical equipment that is in critical short supply.

Members of the fire department continue to answer your calls for service. From the moment you call 911 to the moment our units arrive on scene, you will find you are being asked more questions than usual. Please help us provide the best and safest service possible by answering those questions to the best of your ability. When our members arrive, they will be wearing masks and eye protection. If necessary, our personnel will put on additional personal protective equipment such as gowns and larger face shields. Additionally, our stations, equipment, and vehicles are cleaned and disinfected in accordance with current federal, state, and local recommendations. I can assure you we are taking all of the necessary steps to ensure the well-being of our members and the community.

Residents are also reminded to always call 911 in an emergency, and police, firefighters, and EMS will respond as they normally would. The Middletown Health Department staff is available Monday-Friday, 8:30 a.m.-4:30 p.m., to answer non-emergency questions about COVID-19. The hotline number is 860-638-4965.

I want to thank you for your continued trust and support. Please remember to wash your hands, practice social distancing, limit your trips to public places, and know the South Fire District staff and Board of Fire Commissioners are here to serve.

Sincerely,

Mary Bartolotta, Chairwoman

South Fire District Board of Fire Commissioners